**Date:** April 19, 2024

**Subject:** Software improvements for ECO-001383

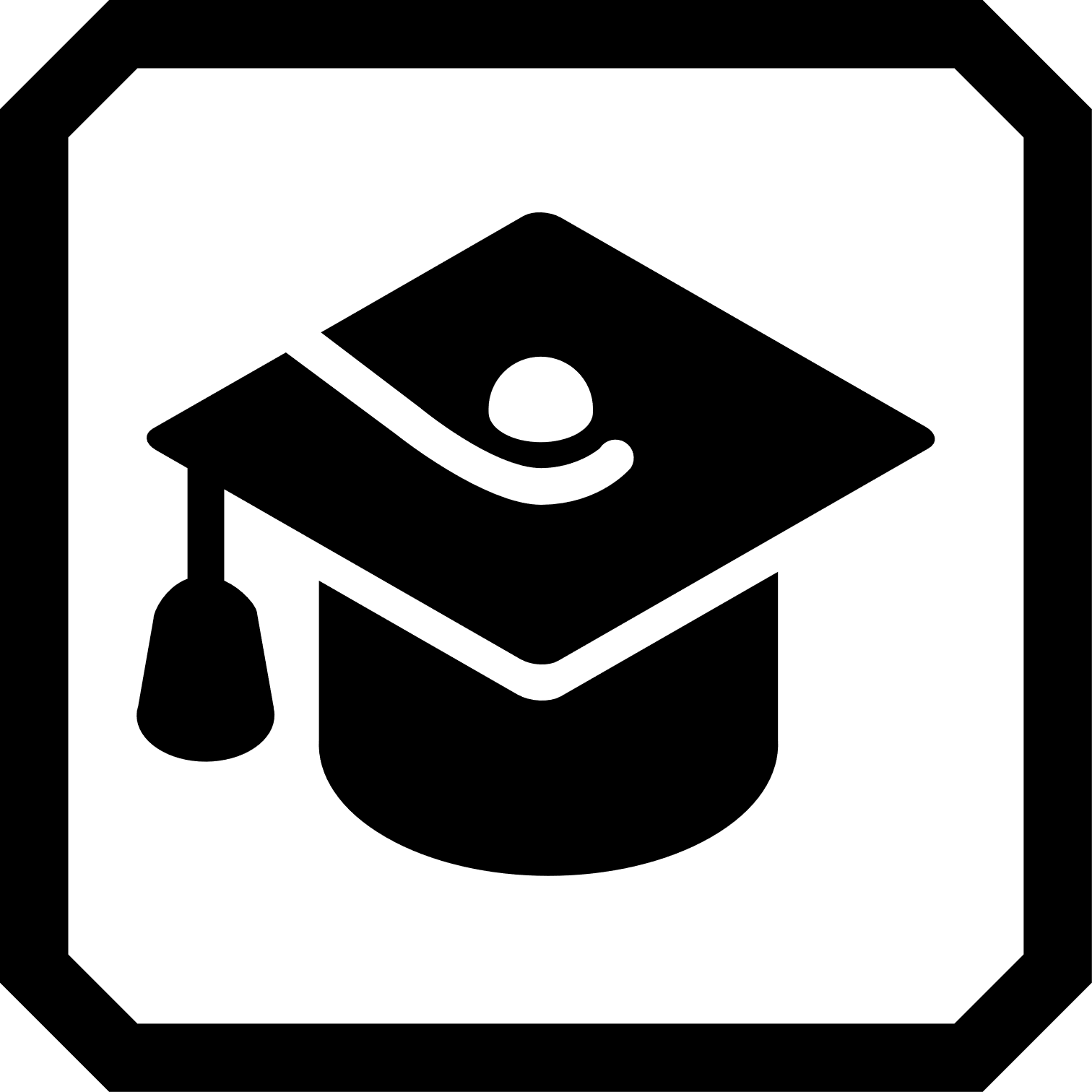
**Product Line:** RUBY 10

# 0BChange Description

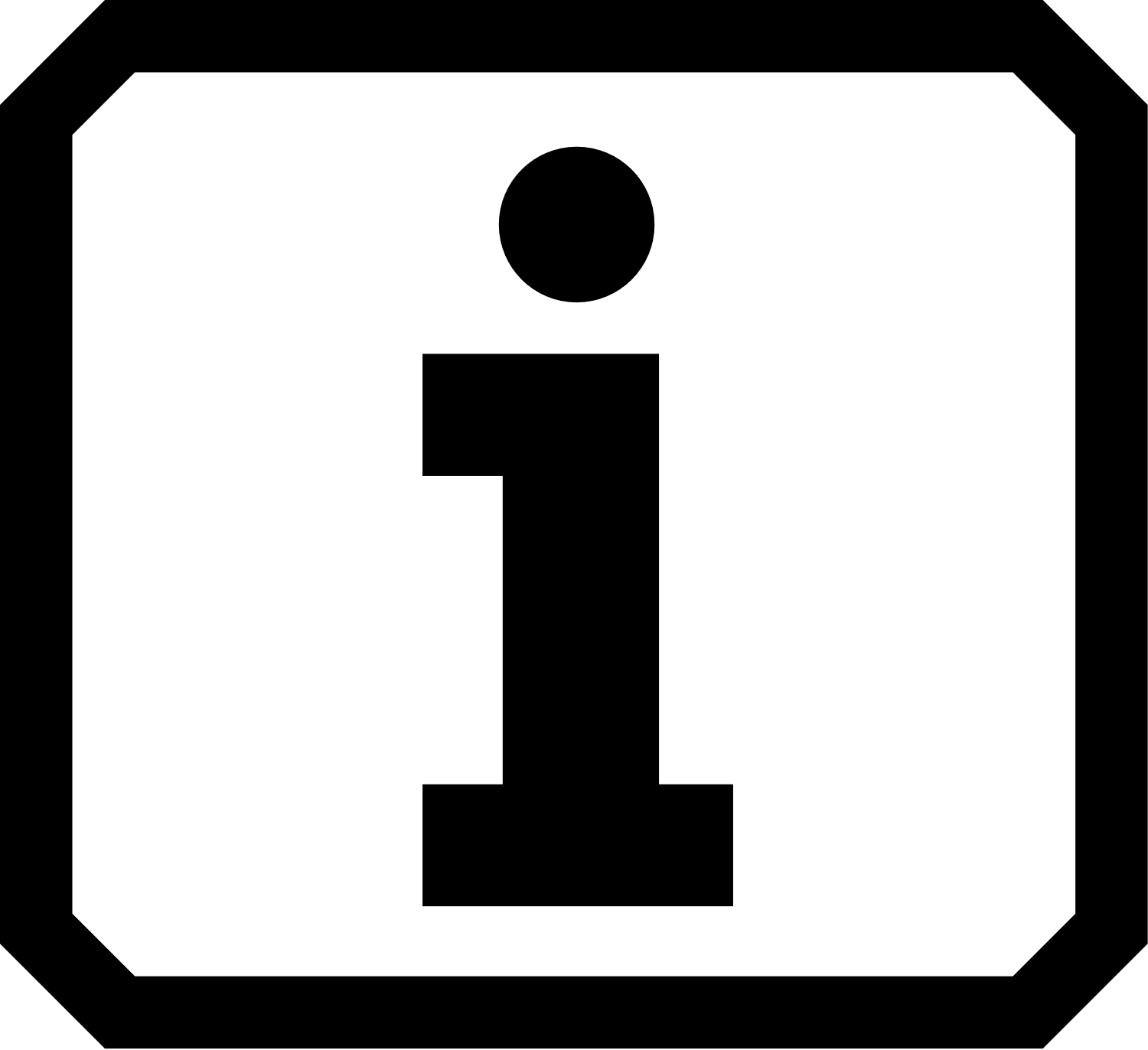
* Improved consistency of brightness throughout images in high-contrast color modes.
* Increased the stability of the document handler.

# 1BUpdate Instructions

1. On your RUBY 10, go to Advanced mode by tapping the **Mode** button, then tapping **Yes** on the confirmation screen.



1. Check your current version of RUBY 10 by going to **Main Menu > Information.**



1. If you have version 2.2, go to step 3a below. If you have a more recent version, go to step 3b.
   1. If you have version 2.2 or lower, you must perform two updates. The first update will take you to 2.5 and the second will take you to the current release. Click each of the following links to download two files.

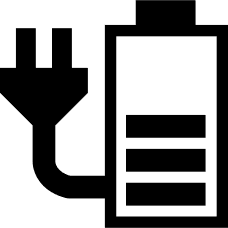
* <https://vfogroupint.s3.eu-central-1.amazonaws.com/firmware/Ruby/2.5.21/Ruby10-2.5.21_V206-apps%2Bos.vhu>
* <https://vfogroupint.s3.eu-central-1.amazonaws.com/firmware/Ruby/2.5.21/Ruby10-2.5.21_V206-full.vhu>
  1. If you have a version higher than 2.2, click this link to automatically download the file. This file will update RUBY 10 to the current release.

<https://vfogroupint.s3.eu-central-1.amazonaws.com/firmware/Ruby/2.5.21/Ruby10-2.5.21_V206-full.vhu>

4. Either connect the USB cable or insert the flash drive into the USB-C port of your computer.

P19#yIS1

5. Make sure your RUBY 10 has at least 60 percent battery capacity. If not, charge the device until it does.

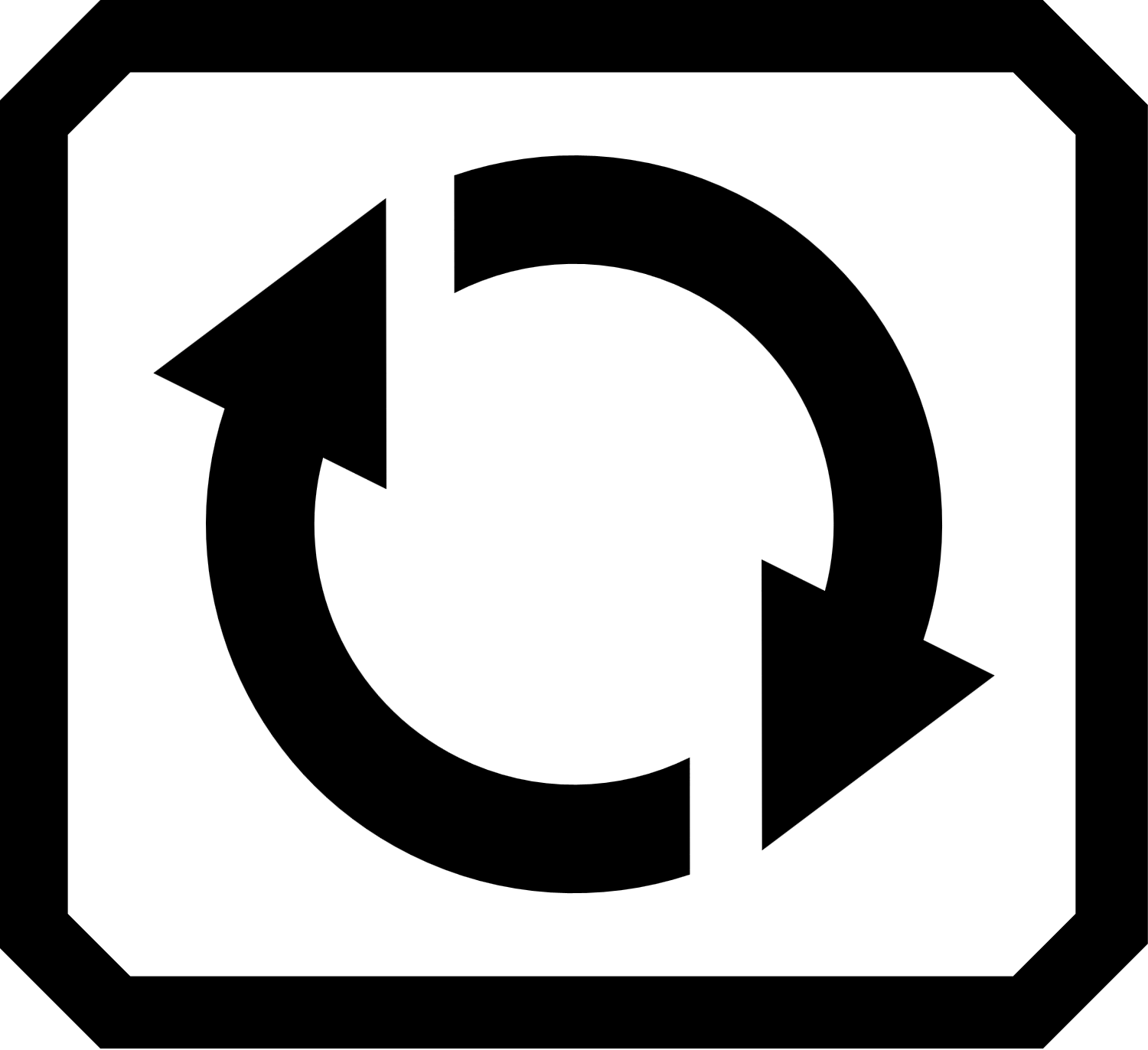


5. If using a flash drive (preferred), copy the file onto the drive. If using a USB cable, go to the folder of the downloaded file.

6. Either insert the USB cable or the flash drive into the USB-C port of RUBY 10. If using the cable, put the other end of the cable in the computer.

7. On RUBY 10, go to **Main Menu > Settings Menu > System Settings > Update Device**.

8. Select the downloaded file and tap the **Update** icon. If you are running version 2.2 or older, select the first file ending with **apps%2Bos.vhu.**

****

9. After the update, a confirmation message displays. Tap **OK** and the system automatically restarts.

10 If you updated from version 2.2, you must repeat these instructions using the second link you downloaded, which ends with **V206-full.vhu.**

11. Check your current version on RUBY 10 by going to **Main Menu > Information.** The version should now be 2.5.21.

**Note:** For more information, see [*RUBY 10 Advanced Features and Functions*](https://usereducation.vispero.com/freedom-scientific/freedom-scientific/ruby-10-and-ruby-10-speech-advanced-features-and-f-4769).

# 2BSupport

Freedom Scientific also offers free technical support to its U.S. customers using any of the following methods:

[Submit a Technical Support request](https://support.freedomscientific.com/forms/techsupport)

Call +1 (727) 803-8600 weekdays between 8:30 AM and 7:00 PM ET

Send an email to [support@freedomscientific.com](mailto:support@freedomscientific.com)

International customers are supported by their local dealer or distributor. Use our [dealer locator](https://support.freedomscientific.com/forms/dealerlocator) to find the dealer serving your area.

DOC-001052

ECO-001418